



## Summary

**Program/Project Leader with proven success in project execution of technical solutions** leading cross-functional and global teams and producing successful business results in diverse industries and domains (Information Security/Cybersecurity, Marketing, Entertainment, Software, Networking, Healthcare, Biotech, Education, Automotive, Manufacturing). Certified Project Manager (PMP) and Agile Scrum Master (ACP, CSM).



## Consulting Areas

- Information Technology
- Software Development
- Process Improvement
- Biotech
- Information Security
- Marketing

## Expertise

- Project & Program Management
- Prog Management Office
- Process Modeling
- Team Leadership
- Stakeholder Management
- Cyber Security Systems
- Strategy Formulation
- Lean/Six Sigma Methods
- Application Implementation

## Representative Experiences

- Principal Program Management Consultant, Consulting Engagements – Engagements related to business practices, business process improvements, software development, and software implementations for various client companies. Leading project/program schedules, budgets and forecasts, recruiting of engineering project resources, assigning project/program schedules and tracking work activities, developing communications plans for teams and stakeholders along with Contract Negotiations, Vendor Management, and Program Management. Working with technical and business teams, developing and delivering innovative solutions achieving customers' objectives using traditional and Agile Scrum processes for technical and non-technical deliverables.
- Global IT Operations (IT-OPS) / IT infrastructure Network and systems deployments and software implementations
  - Increased operations efficiency executing ServiceNow implementation in the cloud for IT Service Management (ITSM)
  - IT Asset Inventory/Management analysis and solutions
  - Supporting Mobile Device Management (MDM) functionality for Bring-Your-Own-Device (BYOD) initiatives
  - New building implementation of physical cable plant, MDF, IDF, and wireless infrastructure
  - Streamlining Software Asset Inventory for increased savings
- Global Information Security (InfoSec/CyberSecurity) software implementations projects and programs

- Increased information security with implementation of Data Loss Prevention (DLP), Digital Rights Management (DRM), and Public Key Infrastructure (PKI) SHA-2 for global enterprise with Hardware Security Module (HSM), Tenable, Carbon Black ThreatHunter, SentinelOne & TrendMicro OfficeScan suite
  - Increased product security with NIST CSF and NIST 800-53 Controls
- Business Solutions:
    - Developed and delivered Corporate Strategic Execution Framework, Business Model Improvements, Business Intelligence Strategy and Project Portfolio Management methodology and processes working with executive team (CEO, COO, CFO)
    - Led software development teams executing programs and projects with software applications, data science solutions and mobile applications; budget analysis and forecast modeling solution for multi-million-dollar program
    - Coached new and experienced agile teams through Scrum and Kanban practices and techniques
    - Increased marketing results with cloud implementation and administration of Salesforce.com & Marketo solutions
    - Improved process and systems with process modeling, analysis, and improvement for business operations
    - Data Analysis and Analytics related to project data, project resource data, financial data, support data and asset data
  - Developed and delivered Corporate Strategic Execution Framework, Business Model Improvements, Business Intelligence Strategy and Project Portfolio Management methodology and processes working with executive team (CEO, COO, CFO)
  - Led development, implementation and administration of Salesforce.com & Marketo Sales/Marketing/CRM
  - Led business process modeling, analysis, and improvement for online educational institution
  - Programs and projects with data science teams; budget analysis and forecast modeling solution using regression analysis techniques for multi-million-dollar program in cooperation with Finance and VP of Operations

## Past Assignments

Recology, Warner Media, SAP/Ariba, Mozilla, Barrick Gold, JUUL, Lam Research Corporation, Visa, CSAA/AAA, General Electric, Blue Shield of California, eBay, PayPal, Animation Mentor, BMC Software, Salesforce.com, LaQuinta Inns and Suites, Kaiser Permanente, Adobe Systems, Chiron Corporation, IBM/Tivoli, TIBCO Software

## Education & Certifications

Master in Business Administration (MBA) - Finance, California State University  
 Bachelor of Science (BS) - Electrical Engineering Technology, Purdue University  
 Stanford Advanced Project Management (SAPM) certification; Stanford Certified Project Manager (SCPM)