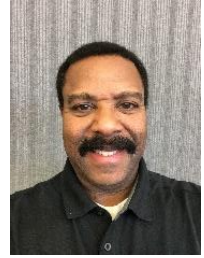


**Summary** Program/Project Leader with exceptional leadership skills and technical knowledge, leading cross-functional and multi-site teams producing successful project results in diverse industries and domains (Information Security, Marketing, Technology, Software, Networking, Healthcare, Biotech, Education, Automotive, Energy, Manufacturing).



**Consulting Areas**

- Information Technology
- Process Improvement
- Information Security
- Software Development
- Biotech
- Marketing

**Expertise**

- Team Leadership
- Project & Program Management
- Process Modeling
- Strategy Formulation
- Prog Mgmt Office
- Cyber Security Systems
- Stakeholder Management
- Lean/Six Sigma Methods
- Application Implementation

**Representative Experiences**

- Principal Program Management Consultant, Consulting Engagements – Engagements related to business practices, business process improvements, software development, and software implementations for various client companies. Working in various industries such as semiconductor, education, hospitality, software, and online financial operations, leading teams of developers to achieve project results, reporting to directors and executive leadership. Managing project/program schedules, budgets and forecasts, recruiting of engineering project resources, assigning project/program schedules and tracking work activities, developing communications plans for teams and stakeholders along with Contract Negotiations, Vendor Management, and Program Management. Working with technical and business teams, developing and delivering innovative solutions achieving customers’ objectives using traditional and Agile Scrum processes for technical and non-technical deliverables.
- Global IT Operations (IT-OPS) / IT infrastructure Network and systems deployments and software implementations
  - ServiceNow implementation for IT Service Management (ITSM)
  - Supported Mobile Device Management (MDM) functionality for Bring-Your-Own-Device (BYOD) initiatives
  - Implemented physical cable plant, MDF, IDF, and wireless infrastructure for new bldg. and tenant improvements
- Global Information Security (InfoSec) software implementations projects and programs
  - Led implementation of Data Loss Prevention (DLP) and Digital Rights Management (DRM)
  - Led implementation of Public Key Infrastructure (PKI) SHA-2 for global enterprise
  - Led implementation of TrendMicro OfficeScan suite of products
- Developed and delivered Corporate Strategic Execution Framework, Business Model Improvements, Business Intelligence Strategy and Project Portfolio Management methodology and processes working with executive team (CEO, COO, CFO)
- Led development, implementation and administration of Salesforce.com & Marketo Sales/Marketing/CRM
- Led business process modeling, analysis, and improvement for online educational institution
- Programs and projects with data science teams; budget analysis and forecast modeling solution using regression analysis techniques for multi-million dollar program in cooperation with Finance and VP of Operations

**Past Assignments**

Lam Research Corporation, Visa International, CSAA/AAA, General Electric (GE), Blue Shield of California, eBay/PayPal, Animation Mentor, BMC Software, & LaQuinta Inns and Suites, Model Metrics/Salesforce.com

**Education & Certifications**

Master in Business Administration (MBA) - Finance, California State University  
Bachelor of Science (BS) - Electrical Engineering Technology, Purdue University  
Stanford Advanced Project Management (SAPM) certification; Stanford Certified Project Manager (SCPM)

Project Management Institute (PMI): Agile Certified Practitioner (ACP); PMI Certification & Project Management Professional (PMP) Certification