

## Summary

**Program/Project Leader with proven success in project execution of technical solutions** leading cross-functional and global teams and producing successful business results in diverse industries and domains (Information Security/Cybersecurity, Marketing, Entertainment, Software, Networking, Healthcare, Biotech, Education, Automotive, Manufacturing). Certified Project Manager (PMP) and Agile Scrum Master (ACP, CSM).



## Consulting Areas

- Information Security
- Software Implementation
- Healthcare
- IT Service Management
- Process Improvement
- Agile Coaching

## Expertise

- Project & Program Management
- Team Leadership
- Strategy Formulation
- Program Management Office
- Stakeholder Management
- Lean/Six Sigma Methods
- Process Modeling
- Cyber Security Systems
- Application Implementation

## Representative Experiences

- Principal Program Management Consultant - Assignments related to Business Process improvements, Data Analysis, Cyber Security solutions, software implementations, and software development within various industries. Leading technology teams to develop and deliver innovative solutions achieving customers' objectives using traditional and Agile Scrum processes for technical and non-technical deliverables.
- Global IT Operations (IT-OPS) / IT infrastructure Network and systems deployments and software implementations
  - Cloud Migration execution for various products such as Tableau Cloud and Informatica Intelligent Cloud Services (IICS)
  - Increased operations efficiency executing ServiceNow implementation in the cloud for IT Service Management (ITSM)
  - Streamlined IT/software asset inventory through data-driven analysis and solutions increasing savings in costs
  - Supported Mobile Device Management (MDM) functionality for Bring-Your-Own-Device (BYOD) initiatives
  - New building implementation of physical cable plant, MDF, IDF, and wireless infrastructure
  - Streamlined Software Asset Inventory for increased savings
- Global Information Security (InfoSec/CyberSecurity) software implementations projects and programs
  - Increased information security with implementation of Data Loss Prevention (DLP), Digital Rights Management (DRM), and Public Key Infrastructure (PKI) SHA-2 for global enterprise with Hardware Security Module (HSM), Tenable, Carbon Black ThreatHunter, SentinelOne & TrendMicro OfficeScan suite
  - Increased product security with NIST CSF and NIST 800-53 Controls

- Business Solutions:

- Developed and delivered Corporate Strategic Execution Framework, Business Model Improvements, Business Intelligence Strategy and Project Portfolio Management methodology and processes working with executive team (CEO, COO, CFO)
- Led software development teams executing programs and projects with software applications, data science solutions and mobile applications; budget analysis and forecast modeling solution for multi-million-dollar program
- Coached new and experienced agile teams through Scrum and Kanban practices and techniques
- Increased marketing results with cloud implementation and administration of Salesforce.com & Marketo solutions
- Improved process and systems with process modeling, analysis, and improvement for business operations
- Data Analysis and Analytics related to project data, project resource data, financial data, support data and asset data

## Past Assignments

Salesforce, Recology, Warner Media, SAP/Ariba, Mozilla, Barrick Gold, JUUL, Lam Research Corporation, Visa, CSAA/AAA, General Electric, Blue Shield of California, eBay, PayPal, Animation Mentor, BMC Software, Salesforce.com, LaQuinta Inns and Suites, Kaiser Permanente, Adobe Systems, Chiron Corporation, IBM/Tivoli, TIBCO Software

## Education & Certifications

- Master in Business Administration (MBA) - Finance, California State University
- Bachelor of Science (BS) - Electrical Engineering Technology, Purdue University
- Stanford Advanced Project Management (SAPM) certification; Stanford Certified Project Manager (SCPM)
- Project Management Institute:
  - Project Management Professional (PMP) Certification - PMI Certification
  - Agile Certified Practitioner (ACP) - PMI Certification
- Google Data Analytics Professional Certification
- Lean / Six Sigma Black Belt / Design for Six Sigma (DFSS) Certifications
- AWS Certified Cloud Practitioner (AWS-CCP)