Summary

Mike is a strategic business and IT leader with a track record of successful digital transformations and technology project implementations to drive growth, scaling and securing companies from startup to post IPO, improving customer experience, and achieving significant cost savings to drive revenue and profitability. He is skilled at managing value-based IT portfolios, complex reorganizations and integrations, and new product introductions.

He has held VP and CIO positions at healthcare, high tech manufacturing and software organizations. Most recently he was VP of IT at Nevro, prior to that he was CIO at Genomic Health. Before joining Genomic Health, he spent nearly 9 years at Affymetrix (acquired by Thermo Fisher Scientific).

Expertise

- ERP / CRM
- IT Strategic Planning
- Infrastructure & Operations
- Process Optimization

- Software / Product Development
- Cloud Migrations
- Big Data / Analytics
- M & A Integrations

- Cyber Security / Data Privacy
- Vendor Management
- Regulatory Compliance
- Program Management

Representative Experiences

- **Vice President – IT, Nevro Corporation**
  - Completed build-out of data analytics platform, including database architecture and data model, and delivered a roadmap of business reports and dashboards in collaboration with the business.
  - Developed and implemented long term compute and data storage strategy for product data leveraging AWS cloud solutions.
  - Implemented new systems and productivity tools for "work from anywhere" during Covid19 outbreak.
  - Deployed Telemedicine for patient and physician interactions with our field users to support trends in healthcare.

- **Senior Vice President and CIO – Genomic Health, Inc**
  - Led several revenue optimizations, customer experience, and continuous improvement initiatives; including best-in-class ordering portal that automated verification, authorization, and billing.
  - Strengthened security protections and infrastructure resilience with end-user awareness and phishing campaigns, disaster recovery plans / penetration testing, and system patching process.
  - Developed and launched IT vision, mission, and strategy; integrated IT strategic planning process; a three-year road map; and KPI performance scorecard.
  - Completed on premise to cloud based HPC & Storage clusters migration to AWS.

- **Vice President and Chief Information Officer – Affymetrix, Inc.**
  - Led all aspects of IT operations including a team of up to 100 people, 10 direct reports, and a $27M budget.
  - Turned around ERP implementation that was over budget and 2 years behind schedule.
  - Developed and executed fast-track integration plan for four acquisitions.
  - Completed Workday implementation, including 17+ integrations, automating 85 manual processes, and improving the employee experience, productivity, and satisfaction.

Past Employers

Nevro, Genomic Health, Affymetrix, Credence Systems, Intervoice Inc., S1/Edify Corporation, Safeway

Education, Training & Certifications

MBA, Golden Gate University
BSBA, Accounting with a minor in Cybernetics, San Jose State University
Redefining IT Leadership certificate, Stanford Center for Professional Development