

Summary

Mike is a strategic business and IT leader with a record of successfully turning around projects and organizations, scaling companies for global growth, improving customer experience, and achieving significant cost savings to drive revenue and profitability.

He is skilled at managing value-based IT portfolios, complex reorganizations and integrations, and new product introductions. He's consistently delivered proactive and innovative solutions to support business agility and expansion, while building and leading high performance teams in diverse industries including healthcare, biotech, software, digital, semiconductor, and communications throughout his 25+ year career.



Consulting Areas

- ERP
- IT Strategic Planning
- Software/Product Development
- Global Outsourcing
- Vendor Management
- Talent Management

Expertise

- Team Leadership
- IT Strategy
- Process Optimization
- Big Data / Analytics
- Cloud / Agile
- Onshore, Offshore, Nearshore
- M&A Integrations
- Infrastructure & Operations
- Cyber Security / Data Privacy
- Enterprise Architecture
- Platform & Program Management
- Regulatory Compliance

Industry Verticals Served

Healthcare, Biotech, Life Sciences/Medical Devices, Software, Semiconductor

Representative Experiences

- **Senior Vice President and CIO – Genomic Health, Inc**
 - Turned around IT leadership void in less than six months; regained confidence in the organization; annual engagement pulse scores improved 30% YoY.
 - Completed complex IT reorganization aligned with R&D product software organization.
 - Developed and launched IT vision, mission, and strategy; integrated IT strategic planning process; a three-year road map; and KPI performance scorecard.
 - Strengthened security protections and infrastructure resilience with end-user awareness and phishing campaigns, disaster recovery plans / penetration testing, and system patching process.
 - Led several revenue optimization, customer experience, and continuous improvement initiatives
 - Completed on premise to cloud-based HPC & Storage clusters migration AWS.
- **Vice President and Chief Information Officer - Affymetrix**
 - Led all aspects of IT operations including a team of up to 100 people, 10 direct reports, and a \$27M budget.
 - Turned around ERP implementation that was over budget and 2 years behind schedule.
 - Developed and executed fast-track integration plan for four acquisitions.
 - Completed Workday implementation, including 17+ integrations, automating 85 manual processes, and improving the employee experience, productivity, and satisfaction.

Past Employers

Genomic Health, Affymetrix, Credence Systems, Intervoice Inc., S1/Edify Corporation, Safeway

Education, Training & Certifications

MBA, Golden Gate University

BSBA, Accounting with a minor in Cybernetics, San Jose State University

Redefining IT Leadership certificate, Stanford Center for Professional Development